

MMA Member Portal Login & FAQ

Contact us at mma@mnmed.org or call (612) 362-3728 Membership - (612) 378-1875 Main Line.

The MMA Member Portal has a new look!

You will need to set up a new account the first time you log in. This will enable you to update your contact profile, view and manage your MMA event registrations and other activities.

Set up an account

1. Click the link provided in the email communication or go to portal.mnmed.org.
2. Click on Set Up an Account.
3. Determine the type of login you would like to use:

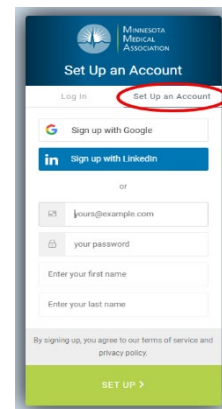
- Your email
- Google*
- LinkedIn*

**Please note MMA staff do not have access to reset Google or LinkedIn logins.*

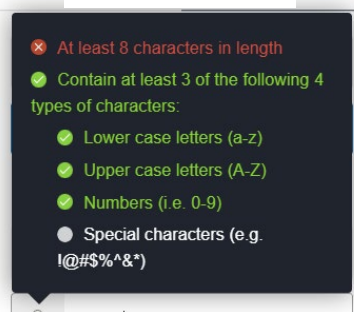
4. To set up using your email address:
 - Enter your email address and set a password. To minimize duplicates, use the address with which you receive MMA emails.

To set up using Google or LinkedIn click on the appropriate button and follow the prompts.

5. Set your password. See password parameters image.
6. Click “SET UP” to proceed to the next step.



Password Parameters



7. Verify your email address.



Verify your email address.


In order to start using this system, you need to verify your email address by clicking on the link that was sent to you.


[Resend Verification Email](#) [Logout & Start Over](#)

You will receive an email. Click the verify link and it will bring you back to the log-in screen. Re-enter the email and password you just created. You will receive a welcome to the MMA portal email directly after verification from the email address mma@mnmed.org. *Please mark this as a safe sender.*

Email 1 - Verification

Verify Your Email

 mma@mnmed.org
To: Mary Canada

 If there are problems with how this message is displayed, click here to view it in a web browser.



verification link

Thank you for signing up. Once you have verified your email, we will try to match your information to an existing contact in our database. If we cannot find you, we will ask you to provide some additional contact information to complete your registration. You will then be able to access the MMA Portal.

From this portal, you will be able to join or renew your membership, register for events, shop the online store, and more.

Please verify your email address by clicking the following link:

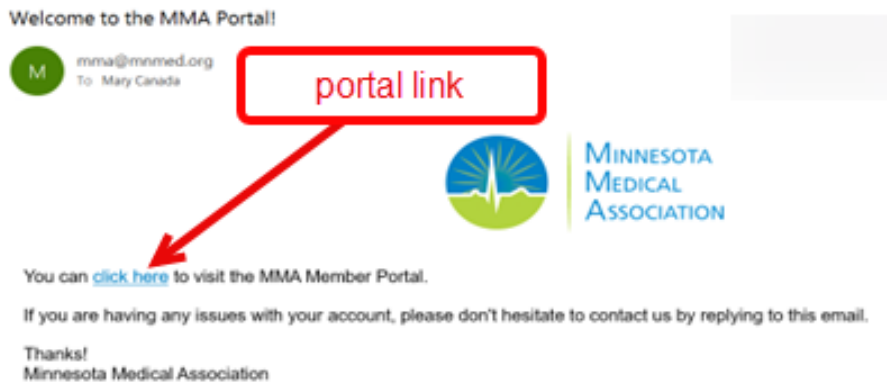
[Verify](#)

If you are having any issues with your account, please don't hesitate to contact us by replying to this mail.

Thank you,
Minnesota Medical Association

Email 2 – Welcome to the MMA Portal

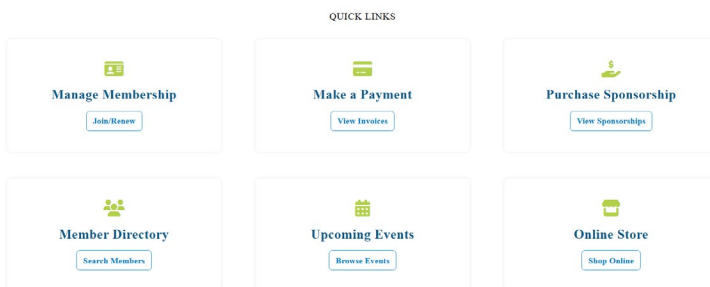
8. Click the link in the email to navigate the portal, or go back to the portal.mnmed.org and log in.



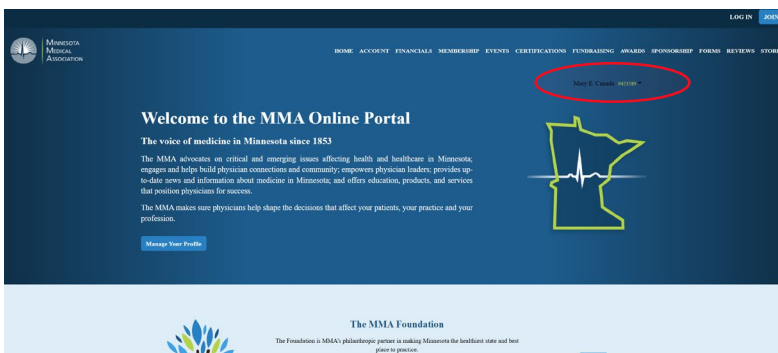
9. Once inside the portal, you will be prompted to fill out your information. Please fill out as much as possible.
10. Click on “Save changes”.

From here you can navigate to the different areas of the portal.

You can manage your membership, make a payment, purchase sponsorships, and register for upcoming events.



The next time you come to the website, the screen will look like this. You can navigate around using the top navigation or “manage your profile”. You can change your password and log out above the Minnesota image.



FAQ

Q: I have used the website before; do I still need to set up a new log-in?

A: Yes, everyone must set up a new account. We have implemented a new association management software.

Q: I get an error message when I try to sign up.

A: Make sure your email address is correct and that the password follows the correct algorithm. Check for any red bars alerting you to the problem.

Q: I used Google or LinkedIn to create my account, but don't remember my password. Can you help?

A: Unfortunately, we cannot reset social log-ins. You will need to reset your password directly on their platform.

Q: Why did this change?

A: The MMA Board of Trustees (BOT) made an investment to upgrade our new association management software to ensure members have positive experience and staff can provide the best service possible.

Q: I need some help logging in.

A: Contact us at mma@mnmed.org or call (612) 362-3728 Membership - (612) 378-1875 Main Line.